

2024 NV GMIS CONFERENCE

2024 Nevada GMIS Conference Agenda

08:30 am - 09:00 am Registration & Refreshments

09:00 am - 10:10 am Welcome!

Reno Ballroom

Opening Remarks: Timothy Galluzi, Nevada State Chief Information Officer

Keynote: Colleen Camenisch, Founder of Equilibrium-MBSR

Mindful Communication

Join us for this interactive session and discover how mindfulness can benefit you and how you can use it in the context of communication!

10:10 am - 10:30 am Networking, Sponsor Exhibits & Refreshments - Grand Salon

10:30 am – 11:15 am Concurrent Sessions

Fearless IT: Preparing for Ransomware with Real-World Simulations

Room: Carson 1

One of the biggest challenges facing IT departments today is fear - fear of what will happen in the event of a breach, ransomware attack or other significant outage. The best way to combat fear is preparation, not only with the products and strategies you've put in place to prevent these events from happening, but planning for how to respond if they do.

Nolan Griffin, Sales Executive - ThinkGard

Simplifying with HCI: Ensuring Success in State & Local Government IT Operations

Room: Carson 2

Governments face a set of unique IT challenges as they attempt to support all the departments necessary to manage a city or state—such as emergency services, waste disposal, and roadway maintenance. In this session, Scale Computing takes a look at why and how HCI adoption has grown within the government sector.

Blake Manard, Regional Sales Manager & Steve Foley, Solutions Architect - Scale Computing

MoreRNO: Transforming Reno's Airport with Advanced Infrastructure and Technology

Room: Carson 3

The MoreRNO project is Reno's largest infrastructure upgrade, transforming the airport with a new ticket hall, replacement of concourses, a consolidated rental car facility, and an administrative HQ. This session provides an overview of the construction plans and the technology integrated to enhance operations and prepare for future demands, shaping a modern airport experience.

Art Rempp, CIO - Reno-Tahoe Airport Authority

Solving Today's Cybersecurity Challenges

Room: Carson 4

Capabilities & Frameworks for Statewide Protection.

Shane Markley, Senior Systems Engineer – Palo Alto Networks

11:15 am - 11:45 am Networking, Sponsor Exhibits & Refreshments - Grand Salon

11:45 am – 12:30 pm Concurrent Sessions

Engineering a Service Organization

Room: Carson 1

Aligning culture, people, process and technology.

Michael Smith, Chief IT Manager - State of Nevada Office of the CIO

Insights from the 2024 Global Threat Report

Join CrowdStrike to hear about insights gained from their 2024 Global Threat Report, including:

- The tactics and techniques that adversaries use to exploit gaps in cloud protection
- The continued exploitation of stolen identity credentials and increasingly sophisticated methods adversaries use to gain initial access

Room: Carson 2

- The growing menace of supply chain attacks and exploitation of trusted software to maximize the ROI of attacks
- The potential for adversaries to target global elections in a year that has the potential to transform geopolitics around the world

Brendan Kremian, IT Support/Sales - CrowdStrike

How to Build Your Private Cloud in State and Local Government

Room: Carson 3

VMware will review how state and local agencies can realize the benefits of cloud such as standardization, automation, and ease-of-management but without the risks around public cloud cost, privacy, complexity and lock-in.

Drew Tsang, Staff Solutions Architect - Broadcom Inc.

The Citizen Experience in the Age of Al

Room: Carson 4

Generative AI is revolutionizing how governments engage with and meet the evolving expectations of their citizens. Join us as we walk you through real-world applications of AI that enhance service delivery and create meaningful, future-ready citizen experiences. Grab a seat and gain actionable insights that will empower you to harness AI as a strategic tool in public service innovation.

Owen Robinson, SVP of CX Modernization – Waterfield Tech.

12:30 pm - 01:45 pm Lunch, Networking & Sponsor Exhibits - Grand Salon

01:45 pm - 02:30 pm Concurrent Sessions

Sharing and Convening Around Data

Room: Carson 1

Truckee Meadows Tomorrow (TMT) has been the cornerstone of quality of life data in northern Nevada for over 35 years. As a nonprofit, TMT serves as the vital hub, providing free access to valuable data for the community and its stakeholders so that they can make better informed decisions to improve our community well-being. Join the session to discuss the benefits of convening around data.

Erin Hanna-Butros, Executive Director – Truckee Meadows Tomorrow

Unlocking the Potential of AI: Practical Steps for Real-World Results

Room: Carson 2

In this dynamic session, Glenn will guide you through the practical steps to execute AI projects that deliver real-world results. Avoiding the common pitfalls and hype of AI technology, Glenn will move beyond generative AI, chatbots, and data security to explore actionable strategies and case studies demonstrating successful AI implementations across public sector.

Glenn Ray, AI Solutions Specialist – Dell & Eric Skomra, Sales Leader – Pyron Inc

Operational Need vs Operational Expense

Room: Carson 3

Join the conversation about being able to be nimble in using OPEX to operationally meet needed business outcomes.

Dawn Kafes, Manager Services Sales – Extreme Networks

Undersold and Overexposed: Underestimating Cyber Risk at the Dawn of GenAl

Room: Carson 4

Jefferson Grace will discuss the evolution of critical risks that have grown in cybersecurity. The discussion will follow the underestimation that has allowed successful attacks to increase and how the evolution of generation AI now magnifies the attack surface.

Jefferson Grace, CISSP - NDOT

02:30 pm - 03:15 pm Networking, Sponsor Exhibits & Refreshments - Grand Salon

Join NV GMIS

Learn - Share - Collaborate

Enjoy these benefits when your Agency joins GMIS!

- A subscription to the GMIS International Listserv, the most widely used exchange of information available in the USA.
 - A subscription to GEM, the GMIS International newsletter full of great information.
 - Full access to the GMIS International web site for tools and resources.
 - Discounted pricing on education programs, on-demand digital archives, and publications.
 - Add multiple members of your staff to access GMIS benefits at no additional cost.
 - Network with your peers from hundreds of agencies throughout the USA and internationally.

03:15 pm – 04:00 pm Concurrent Sessions

Harnessing Innovation: Enhancing Customer Journeys

Room: Carson 1

This presentation, delivered by Adam Jones of Avaya, explores modern and innovative strategies for serving constituents and customers using Avaya's solutions. We will examine various approaches, including premise-based, cloud, and hybrid models, as well as the integration of unified communications (UC), digital platforms, and AI technologies.

John Newton, Regional Sales Leader - Avaya

Best Practices for Developing your Modernization to Transformation Strategy

In this session you will learn best practices for the development of your modernization to transformation strategy. Whether you elect to start with data, a system, or the constituent experience, these best practices will allow you to develop strategies that are low risk and that improve speed and agility during experimentation and deployment. If you are wondering how to get started, what to tackle first, or are curious by the options before you, this session will help you choose the best path for your organization.

John Velasquez, Modernization Partner Lead – AWS

Cybersecurity Threat Intelligence Sharing Organizations

US critical infrastructure and national security are at risk because malicious actors and cyber adversaries continue to exploit vulnerabilities to carry out attacks with wide-ranging impact. Timely and relevant threat intelligence must play a crucial role in any comprehensive regional cybersecurity strategy. Today, we will discuss a brief history of threat intelligence sharing and how these ecosystems have developed and its importance to communities and regions around the country.

Jeremy Stanley, Customer Innovation Leader – Cisco

Al Panel

Room: Carson 4

Join this roundtable discussion on artificial intelligence. Guest panelists include Sasi Pillay with the University Nevada Reno, Michael Hanna-Butros Meyering with the State of Nevada Office of the CIO and Art Rempp with Reno-Tahoe Airport Authority.

Panel Moderator - Timothy Galluzi, Nevada State Chief Information Officer

04:05 pm - 04:20 pm RAFFLES - Grand Salon

04:30 pm – 06:30 pm

Invitation Only – Hosted by TabordaENS & Rubrik
CIO Reception – VIP Private Meeting & Bowling Room – Drew Hinkle, Chief Technology Officer

Fireside Chat: How to Prioritize your Crown Jewels

Join us for an engaging, open conversation with a former CIO of a large health state agency to walk through his process for improving his disaster and cyber recovery strategy -- from starting with identifying the mission critical data to building and testing DR plans to value-selling your strategy to your Board. Improve your recovery planning, cyber resiliency, and business continuity today.

Please note this is an invitation only event.

Room: Carson 2

Room: Carson 3

Grand Ballroom Reno Tahoe Carson 4 Carson 3 Carson 2 ල්බ Carson 1 ල්බ ල්බ B ß 0 0 ß B **Grand Salon** B 0 0

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